

Brew House
27 Oxford Street
Ramsbury
SN8 2PS

22nd August 2016

Dear Sirs,

The Crown & Anchor Ramsbury

I am writing to you as I understand that there may have been a complaint about noise emanating from the Crown & Anchor on a Saturday evening when they had some live music in the pub.

I am a retired Solicitor and live next door to the Crown & Anchor. My front door is directly across the mouth of Crowood Lane, some 10 yards only from the pub, and so I am probably the closest house. I have lived here for 38 years and have seen a variety of Landlords come and go. All of them have had busy times and quiet times. Some have had live music and others haven't but I can honestly say that none of the activities at the pub have ever caused any nuisance or disruption to me. The present Landlord has had several music nights but none has been intrusive to me or my family, and as I say I live very close.

Indeed, when we moved into our present house we knew that there was a pub opposite and back in the late 1970's it was pretty busy. It is clearly a conscious decision to move next door to a pub and whether one is a next door neighbour or a near neighbour, one knows perfectly well what one should expect from a pub. It is good that the pub is busy: it is important from the Landlord's point of view obviously but also from the point of view of the Village as a whole. What better than to have a thriving pub in your Village? There is less choice of entertainment in rural areas than in towns, so it is good that someone puts on some entertainment, makes an effort.

Of course, none of the above would be valid if the music were so loud as to be annoying or intrusive, but I repeat that none of my family has found it so. Perhaps the complainant has some other agenda - I do not know. All I can do is to state it as it is to me and I know that the pub is not noisy and I really cannot see what there is to complain about. As you will know from your records, I have never had cause to complain in all the time I have lived here. That, in itself, tells a tale.

I thought that I should give you an alternative view from a closer neighbour. If you need to contact me for any reason, my numbers are [REDACTED] and my email address is [REDACTED]

Yours sincerely,

[REDACTED]
Ian Smith MBE

Dear Hannah,

I have read the proposed variations and cannot see any problem. After all he is just bringing the Licence up to date in many ways.

I am therefore happy that my letter be used as both general support but also a letter specifically in support of the Variation. Is that ok?

Kind regards

Ian

From: Hould, Hannah <Hannah.Hould@wiltshire.gov.uk>

Sent: 06 September 2016 15:51

To: Ian Smith

Subject: RE: The Crown & Anchor, Ramsbury

Dear Mr Smith,

The variation details are as follows:

- Update premises plan as the layout has changed, to include outside area.
- Extend hours for alcohol sales; Monday-Saturday 10:00hrs-00:00hrs, Sunday 12:00hrs-23:00hrs. Include non standard timings - Christmas Eve until 01:00hrs; New Years Eve/Day until 02:00hrs.
- Add live and recorded music as licensable activities; Monday-Saturday 19:00-00:00hrs, Sunday 12:00-23:00hrs. Include non standard timings - Christmas Eve until 01:00hrs; New Years Eve/Day until 02:00hrs.

Currently the premises licence only authorises alcohol sales as follows:

Monday-Saturday 10:00-23:00

Sunday 12:00-22:30

Kind regards

Hannah

Hannah Hould
Public Protection Officer (Licensing)

Wiltshire Council
Bourne Hill
Salisbury
Wiltshire
SP1 3UZ

Email: hannah.hould@wiltshire.gov.uk

Direct Dial: 01722 434414

Internal: 54414

From: Ian Smith [REDACTED]
Sent: 06 September 2016 15:47
To: Hould, Hannah
Subject: Re: The Crown & Anchor, Ramsbury

Dear Hannah,

I will check what Mr Penny is proposing to do in varying his Licence - unless you can tell me. I ought to check it before I reply to your email, but providing his proposed variations are acceptable, I am happy for my letter to be used in support.

I will get back to you.

Regards

Ian

From: Hould, Hannah <Hannah.Hould@wiltshire.gov.uk>
Sent: 06 September 2016 15:42
To: [Ian](#) Smith
Subject: The Crown & Anchor, Ramsbury

Dear Mr Smith

Sorry for the delay in contacting you. I am writing to you with regards to the letter that you sent the licensing department in relation to The Crown & Anchor, Ramsbury.

I am pleased to hear that you are not disrupted by activities taking place at the licensed premise, thank you for taking the time to contact us.

The premises licence holder, Mr Penny has submitted an application to vary the premises licence. A blue notice explaining the details of the variation will be displayed at the premises. The 28 day consultation period for this application starts today and ends on 3rd October 2016. During the consultation period representations for and against the application can be received. Do you wish for your letter to relate to the variation application or was it simply a general letter of support for the premises?

Kind regards

Hannah

Hannah Hould
Public Protection Officer (Licensing)

6 Islescourt
Isles Rd
Ramsbury
Wilts SN8 2QW

13 Sept 16

Dear Sir/Madam

THE CROWN & ANCHOR, CROWOOD LANE, RAMSBURY SN8 2PT

I have lived in Ramsbury for 6 years in my position as Resident Estate Manager of an independent housing scheme. In that time, I have seen the Crown & Anchor change from a dull, dingy, old-fashioned drinking house into a bright, friendly, family-orientated public house & restaurant which befits the character of the village.

The reason for this transformation is the result of efforts made by the landlord, Mr Ray Penny, who has worked tirelessly since he took over the pub, thus bringing it into the 21st century. The décor, food, drink & quality of service is everything the discerning customer requires. The pub is further complimented by 2 modern, well-appointed suites which are available for bed & breakfast.

Just like any landlord, Mr Penny is eager to attract customers to his establishment & organises charity quiz nights & regular acoustic folk nights where local musicians entertain villagers & visitors alike.

Occasionally, he also provides suitable live acts who perform in the bar area. I have attended a number of these sessions & like many other customers, have thoroughly enjoyed the performances. The performers are usually solo acts & it has always been possible to hold a conversation even when they are playing. The bar area is not conducive to loudly amplified groups, hence the reason for the landlord's choice of artistes.

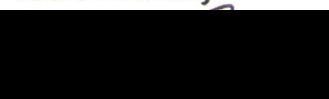
Mr Penny is acutely aware of his surroundings & chooses acts pertinent to the age group & clientèle of the pub. He determines the noise level of the acts when they set up & adheres rigidly to their performance times. The only time when music has been played after normal opening times is New Year's Eve when most of the village enjoys welcoming in the New Year.

I'm appalled to learn that there has been a complaint regarding noise from the pub. Some properties are only a road's width away so there's BOUND to be *some* noise at times but this is no different the sort of noise levels that *any* house owner deals with when living in close proximity of others. I would argue that there is probably more ROAD noise by the pub which sits on a busy junction used by heavy farm machinery, HGV & all other road users.

To prevent Mr Penny from providing a much needed facility in Ramsbury would not only be detrimental to his business but it would displease MANY locals who thoroughly appreciate the service he provides.

The complaints are without foundation.

Yours faithfully



S R Woods (Mr)

----- Forwarded message -----

From: **Steve Woods**

Date: 19 September 2016 at 17:05

Subject: Re: License variation

Dear Ms Hould

I can confirm that I wish my letter to support the variation application

S R Woods